



Putting **patients**
at the **HEART**
of everything we do

NHS

London North West
University Healthcare
NHS Trust

Learning Disability Specialist Service



Information for carers while in our hospitals

Information for patients

**Northwick Park &
St. Marks Hospital**



Central Middlesex



Ealing Hospital



Clayponds Hospital



Willesden Hospital



This leaflet tells you more about:

- The specialist learning disability service
- Who needs this service and when
- What this service might and might not offer

Who needs a Learning Disability Specialist Nurse?

- The nurse is for people with a learning disability, autism or both.

When do you need a Learning Disability Nurse?

- If someone you are caring for is going into hospital for an out patients appointment.
- If someone you are caring for is going into hospital to stay.
- If you feel this person needs extra support to go into hospital.

What the Learning Disability nurse will do?

- Make sure you and the person you care for have access to all the information you need about the treatment.
- Tell the hospital staff of any special arrangements required for the appointment treatment or stay in hospital.
- Make sure the hospital staff have all the information they need to care for the person effectively.
- Co-ordinate arrangements between you, the person you are caring for, the community nurse and the hospital.

What the Learning Disability Nurse will not do

- Replace your community nurse or social worker.
- Speak for the person you care for.
- Make decisions for the person you care for.
- Stay with the person whilst they are in hospital.
- De-skill people who don't need support.

Why do we have a Learning Disability Nurse?

- Nationally, adults with a learning disability have found it difficult to have the same access to health service as other patients.
- Our Trust is committed to equality for all.
- We wish to continue our success by working in partnership.

For more information on help while accessing our services please contact:

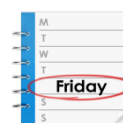


The Acute Learning Disability Specialist Service

Working Hours:



to



to



chloe.donovan@nhs.net or
lnwh.tr-acutelearningdisabilities@nhs.net



020 8869 5834 / 07388857770



@lnwh chloe

General Trust information

Patient Advice and Liaison Service (PALS)

PALS is a confidential service for people who would like information, help or advice about the services provided by any of our hospitals. Please call 0208 869 5118 between 9.30am and 4.30pm or e-mail LNWH-tr.PALS@nhs.net

Please note that this service does not provide clinical advice so please contact the relevant department directly to discuss any concerns or queries about your upcoming test, examination or operation.

If you would like this information in large print, braille, different format or language, please contact the PALS team on 020 8869 5118 or email lnwh-tr.PALS@nhs.net We will do our best to meet your needs.

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